

Harmony Spring Shipping Information

With Harmony Spring, you can rest assured that your order will be processed quickly and efficiently and at the lowest cost possible. You will notice that the shipping charges for all Wholesale Orders are below the average real cost. And our other shipping charges are minimal. How do we do it? With state-of-the-art technology, we instantly cross-reference your address with our shippers (FEDEX, UPS and US Priority Post) to get your order to you as soon as possible. Because of this we can offer you the quickest shipping with the best possible rates.

When you place your order we will email you a letter of confirmation. As your order is prepared and shipped, you will receive another email letting you know the shipping method and approximate arrival time.

The Harmony Spring Fulfillment Process:

- ☒ All orders are processed within 48 hours of you placing the order, pending that all products are in stock. Orders processed after 12:00 pm EST on Fridays will be fulfilled on the next business day. Orders placed on Saturday, Sundays, and Holidays will be fulfilled on the next business day.
- ☒ FEDEX and UPS will not deliver on weekends. US Priority Post will deliver on Saturday. Some exceptions may also apply for certain holidays. If you are ordering to a P.O. box, your order will be sent via US Priority Post as FEDEX and UPS do not deliver to box numbers.
- ☒ Overseas customers are responsible for all duties, taxes, and/or tariffs imposed by their respective regulatory agencies.
- ☒ A signature may be required for some deliveries. If this is the case, the delivery date is acknowledged at the first attempt at delivery.
- ☒ We do our best to estimate delivery times based on information collected from FEDEX, UPS and US Priority Post. These times may be slightly different due to remote delivery locations, weights of parcels, weather implications, etc. In any case, we will attempt to always get your parcel to you in the best manner possible